

Top Causes for Credentialing Delays

INFORMATION ON CAQH IS MISSING OR INACCURATE

Common mistakes include:

- No primary credentialing contact information or e-mail address
- Hospital privilege information is missing or outdated
- Federal DEA does not note a Nebraska location
- Dates of schooling are inconsistent between different documents submitted
- Nebraska Excess Liability Fund letter is not loaded to CAQH
- Any field of the application is completed with “See CV”, or a similar reference to tertiary documents

INFORMATION ON CAQH DOES NOT MEET MINIMUM REQUIREMENTS OF BCBSNE

Common mistakes include:

- Liability Insurance does not note minimum required amounts
- APRN/CRNA did not upload a copy of their National Certification card
- APRN does not have State-issued Practice licensure
- Any other documentation that may not be needed specifically by CAQH, but is [required by BCBSNE](#)

INFORMATION ON CAQH DOES NOT MATCH INFORMATION ALREADY ON FILE AT BCBSNE

Common mistakes include:

- Work history dates noted on CAQH contradict work history dates previously submitted
- Primary practice location name, address, EIN, etc. on CAQH does not match previously submitted data
- New or hyphenated last name is now being used, but BCBSNE was not notified

CREDENTIAL VERIFICATIONS ARE DELAYED IN GETTING RETURNED TO BCBSNE

As part of the Credentialing process, we must verify your application information by either contacting the primary source of a particular credential (e.g., Boards, hospitals) or delegating certain research to other entities (e.g., criminal history checks, NPDB verifications). If these other entities are delayed in returning or verifying the information we request, the credentialing process will also be delayed.

BCBSNE HAS NOT BEEN GRANTED ACCESS TO YOUR CAQH APPLICATION AND PROVIDER DATA

When you've completed the online application with CAQH, be sure to apply the appropriate settings to your application data so we can access your data. If you're already enrolled in CAQH prior to requesting to participate with us, be sure to go into your CAQH profile and update the settings to allow BCBSNE to access your information.

If you need help making your CAQH data accessible to BCBSNE, contact the Provider Help Desk at 888-599-1771