

UNDERSTANDING HOW PREAUTHORIZATIONS WORK



Some health care services and equipment require preauthorization. Depending on the doctor you see, you may be responsible for determining if a preauthorization is required.

Preauthorization Process

Your in-network doctor located in Nebraska will handle any required preauthorization for health care services or equipment on your behalf. If you use an out-of-network doctor or a provider located outside of Nebraska, you are responsible for contacting us to determine if a preauthorization is required. Consult with your doctor to ensure they will submit the prior authorization on your behalf.

Common preauthorizations:

- Radiology services (MRI, X-ray, etc.)
- Surgical procedures
- Durable medical equipment
- Pain management

▶ **If a preauthorization is not submitted, your claim will be denied, and the charges may be your responsibility.**

Visit [NebraskaBlue.com](https://www.NebraskaBlue.com) to review the full preauthorization list. If you are unsure if a preauthorization is needed or have any questions regarding this process, **call the Member Services number on the back of your member ID card.**